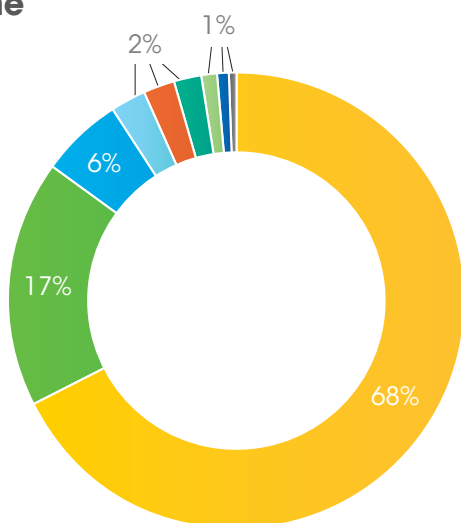


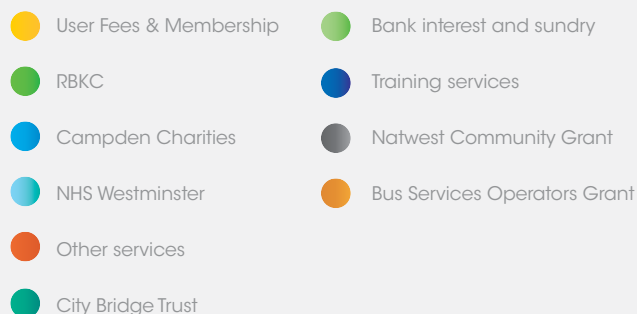
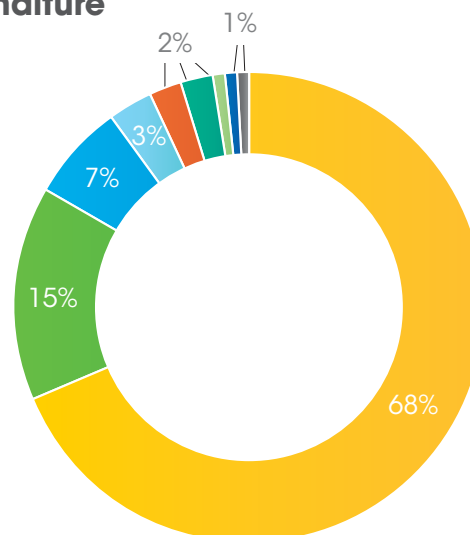
Accounts 2012

Westway CT Consolidated Income & Expenditure Accounts for the Year Ended 31st March 2012

Income



Expenditure



The audited consolidated financial statements of Westway Community Transport Limited ("WCT") for the year ended 31st March 2012 include the activities of Westway CT Trading Limited as well as WCT.

WCT's principal activity is the provision of community transport services to voluntary organisations, particularly those operating within the Royal Borough of Kensington & Chelsea (RBKC).

WCT provides a range of low-cost, user-friendly and flexible community transport services to a

variety of users, both groups and individuals, in order to meet their transport needs sensitively and professionally and to widen social opportunities.

WCT provides its services through three strands: the Group Transport Service, the three 'Door-to-Door' Services and Training Services.

WCT formed a wholly owned subsidiary in the name of Westway CT Trading Limited ("WCTT") in line with the recommendations of the Charity Commission so as to undertake commercial trading activities that do not fall within WCT's

primary charitable purpose, but which are performed on behalf of WCT.

Overall the Society made a surplus of £25,238 as shown in the group accounts, which include all trading activities. This surplus will be used to ensure the continuity and expansion of WCT's operations.

A full set of audited consolidated financial statements can be obtained by request or from our website at www.westwayct.org.uk

Income

2012

£

Grant Aid, SLA's & Donations

Royal Borough of Kensington & Chelsea	261,347
Campden Charities	88,000
NHS Westminster	34,756
City Bridge Trust	27,866
Natwest Community Grant	6,275
Bus Service Operators Grant	5,000

Other Income

User Fees & Membership	1,013,497
Training services	13,166
Other services	33,414
Bank interest and sundry	17,512

Total

1,500,833

Expenditure

2012

£

All Operations

Staff salaries (including NI)	1,007,830
Other staff-related costs	14,761
Premises and insurance costs	44,506
Office and computer system costs	33,975
Professional and consultancy fees	8,787
Vehicle running costs	215,485
Driver training costs	29,702
Volunteers' expenses	12,248
Marketing and promotions	3,114
Bank charges and sundry	5,668
Depreciation of vehicles and equipment	99,519

Total

1,475,595

Director's Report



“ We have re-visited our core values and found them to be as important today as they were 21 years ago”

Many new partnerships and working relationships have been formed throughout the year. Our work with the Health sector has increased and we are now working across the Tri-Borough area to deliver several contracts. We are enjoying working with the new Tri-Borough Commissioners who are looking to make improvements to services. We have been involved in the consultations on shaping future travel support for people with mobility issues. This is an exciting opportunity for us to help develop some creative as well as cost efficient solutions.

This year we have added to the fleet and dual-licenced some of our vehicles so that we can be even more flexible and responsive.

In order to communicate more effectively with you, the members and our funders, we have built on our marketing and communications strategy (funded by City Bridge Trust). Rebranding has been a really interesting journey and whilst we have rejuvenated Westway CT's look, we have re-visited our core values and found them to be as important today as they were 21 years ago. And despite an ever changing marketplace we want to ensure that we remain as relevant into the future.

Yes, this is our coming of age; it's been 21 years since that first minibus took a playgroup to City Farm for a day out. Since then we have continued to grow in terms of resources and membership, both community groups and individuals.

The Olympics have been quite a focus for us this year; an enormous amount of work was done to ensure that Westway CT won bids, so that we could deliver accessible shuttle buses to help make London 2012 the most accessible games ever. The Olympic fever seemed to be infectious and created quite a buzz in the Capital. Our 'Team Westway CT' felt very privileged and proud to have been a part of this international showcase for London.

This year our Group Transport membership totalling 660; made 8,600 bookings, resulting in 275,200 people being carried in our minibuses, travelling over 2.5 million miles.

Our training department, through the DriveTime project, helped 29 people back into work. It increased our Midas Volunteer Driver database to 1,785 and provided 449 other training courses to 350 individuals.

Door-to-Door services remain very busy. Three additional accessible cars have been added to its fleet and by drawing on the resources of Green CT Cars, it has been able to provide even more trips for the membership, that now stands at 1,384 individuals. The much needed Car Scheme provided 10,422 trips for people who needed a little extra help to get about and the Shopper continued to help people access healthy food - 4,151 people travelled on the bus last year. We are beginning to see some members using an individual budget as a way to fund these trips. Our fleet of Scooters have also been busy, particularly in Hyde and Holland Parks' where users have taken advantage of all they have to offer and also made good use of the nearby shopping streets. We have provided 1,505 scooter sessions during the year (1 session = 4 hours use).

The experience of the Olympics for us has been uplifting and timely, coinciding with our big birthday it reinforces the strengths of people working together to achieve common goals. Together as a team we are in good shape to take Westway CT into its next decade.

Andrew Kelly

Chair's Report



“ We are first and foremost a community transport organisation, targeted at those with least means and the most need.”

As this was my first year as Chair, it felt like a daunting task, taking over from Jonnie Beverly who had so ably filled the role for the past twenty years. Due to the great team at Westway CT this new role for me was less onerous than I had thought it would be.

So I would like to thank the staff, volunteers and trustees of Westway CT for all their hard work over the past year. In particular, I speak for all the Management Committee saying that we are grateful for and impressed by the resourcefulness of the staff in finding new opportunities in difficult economic circumstances.

The Committee welcomed two new members this year - Anne & Catherine – whose particular skills and experience have enhanced its overall profile. Unfortunately this year we sadly lost Ellen Zammit who died in August. As many of you will know, she was a lifetime champion and supporter of community transport and the voluntary sector in Kensington and Chelsea. In fact she was part of the steering group that helped to form Westway CT twenty one years ago. She was a highly valued member of the team; she will be sadly missed by all of us here and we thank her for her great contribution.

This year has seen many changes including the proposed introduction of The Tri-Borough arrangements encompassing Kensington & Chelsea, Hammersmith & Fulham and Westminster. These may lead to many transport services being provided differently and/or on a joint basis for all three boroughs. Westway CT has been asked to respond to the draft proposals by RBKC and as such we are actively seeking the views of our Group Transport and Door-to-Door Members.

Westway CT is particularly well placed to respond to the proposal in detail, due to our local knowledge and experience. We already provide a broad range of services across the boroughs. Work such as the growing provision of transport for the NHS staff and patients have helped us demonstrate our reliability and efficiency.

We have been told that Westway CT can bring a fresh perspective to the contracting process. We believe this is because of our historical roots.

With our specific local knowledge we have been in a position to help potential clients' to shape their requirements and specifications - leading to less costly, more efficient and sustainable services.

Despite our involvement in commissioned and contractual services I should like to stress, that we are first and foremost a community transport organisation, targeted at those with least means and the most need. Remaining affordable and responsive in this area would not be possible without the support of our funders and partners. I should therefore, like to take this opportunity to formally recognise the invaluable contributions from: Campden Charities, City Bridge Trust, NatWest Community Challenge, Royal Borough of Kensington and Chelsea (Corporate Services and Adult Social Care) and Westminster NHS.

Dominic Wynniatt-Husey JP