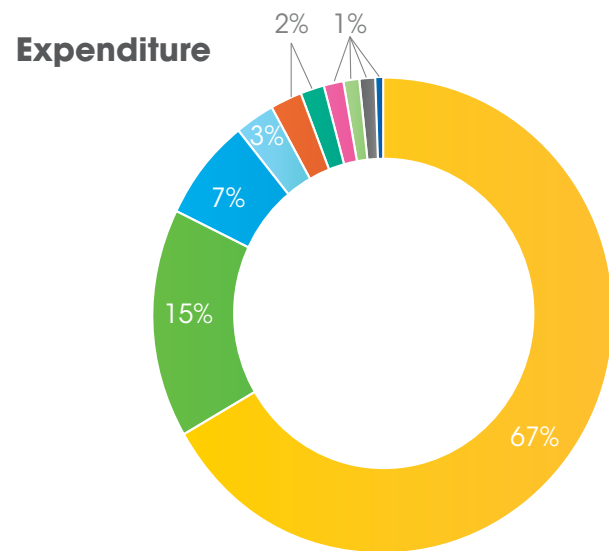
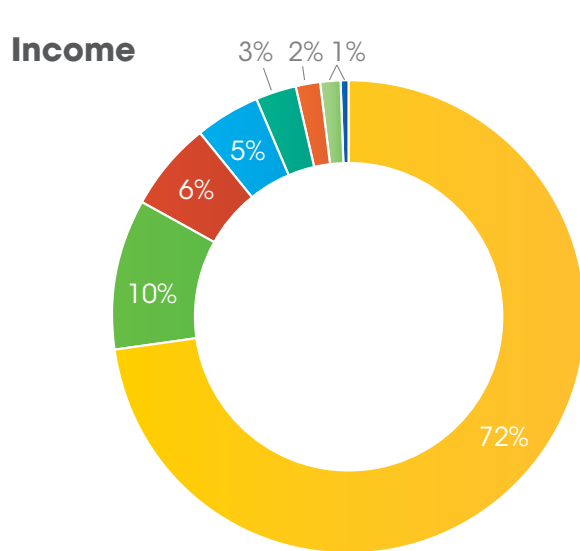


Accounts 2013

Westway CT Consolidated Income & Expenditure Accounts for the Year Ended 31st March 2013



- User Fees & Membership
- RBKC
- RBKC Commissioned Services
- Campden Charities
- City Bridge Trust
- Other Services
- Bank interest and sundry
- Training services

- Staff salaries (including NI)
- Vehicle running costs
- Depreciation of vehicles and equipment
- Premises & insurance costs
- Office and computer system costs
- Driver training costs
- Marketing and Promotions
- Other staff related costs
- Professional and consultancy fees
- Volunteers' expenses

The audited consolidated financial statements of Westway Community Transport Limited ("WCT") for the year ended 31st March 2013 include the activities of Westway CT Trading Limited as well as WCT.

WCT's principal activity is the provision of community transport services to voluntary organisations, particularly those operating within the Royal Borough of Kensington & Chelsea (RBKC).

WCT provides a range of low-cost, user-friendly and flexible community transport services to a

variety of users, both groups and individuals, in order to meet their transport needs sensitively and professionally and to widen social opportunities.

WCT provides its services through three strands: the Group Transport Service, the three 'Door-to-Door' Services, and Training Services.

WCT formed a wholly owned subsidiary in the name of Westway CT Trading Limited ("WCTT") in line with the recommendations of the Charity Commission so as to undertake commercial trading activities that do not fall within WCT's

primary charitable purpose, but which are performed on behalf of WCT.

Overall the Society made a surplus of £47,186 as shown in the group accounts, which include all trading activities. This surplus will be used to ensure the continuity and expansion of WCT's operations.

A full set of audited consolidated financial statements can be obtained by request or from our website at www.westwayct.org.uk

Income

2013

£

Grant Aid & Donations

Royal Borough of Kensington & Chelsea	167,200
Campden Charities	72,000
The City Bridge Trust	45,757
Bus Service Operators Grant	5,500
Peter Stebbings – Training Post Grant	5,000
Westminster Amalgamated Charity Grant	1,500

Other Income

User Fees & Membership	1,184,314
RBKC Commissioned Services	98,142
Training services	6,562
Other services	30,017
Bank interest and sundry	20,755

Total

1,636,747

Expenditure

2013

£

All Operations

Staff salaries (including NI)	1,060,149
Other staff-related costs	17,738
Premises and insurance costs	44,236
Office and computer system costs	35,199
Professional and consultancy fees	17,101
Vehicle running costs	245,081
Driver training costs	26,014
Volunteers' expenses	8,408
Marketing and promotions	19,151
Bank charges and sundry	3,384
Depreciation of vehicles and equipment	113,100

Total

1,589,561

The purpose of these pages is to provide a summary of the Westway CT's income, expenditure and year end position. This summary is derived from the audited accounts and is not a full representation. This report may not be sufficient to give a full understanding of the Westway CT's finances. A copy of the full annual accounts and auditors report can be obtained from the Westway CT's offices at 240 Acklam Road, W10 5YG or on our website www.westwayct.org.uk

Director's Report



“Each day new opportunities present themselves to us and we embrace a vibrant and innovative approach to our work”

It's been another successful year for us again with a steady growth in income, with more bookings taken and even more services delivered to our customers. This has been a challenging time, working with our customers (who have shrinking budgets) to ensure that we can still meet their needs, remain competitive and at the same time deliver good value for money. Our staff have been working with our members, offering off peak special offers and fixed price deals, to assist them and to ensure they can continue to deliver their services at prices they can afford. Our core membership in Kensington & Chelsea has risen to over 500 groups and across the Tri Borough area we now have over 700 member groups.

The new Tri Borough administration is now in full swing and we are continuing to make new contacts and build new relationships to ensure that our presence is not overlooked. We are also making good inroads into the new Clinical Commissioning Groups, getting to know who the new stakeholders are and discovering how we can help each other. We have been successful in getting onto the Tri Borough Transport Framework Contract; this means we will be one of the preferred suppliers to provide services to the Tri Borough Area for the next three years.

We continue to provide much needed transport services to our members and community groups but by far the biggest development this year has been our successful DVLA and Jaup registration as an approved training centre to deliver our Drivers CPC Courses, also newly accredited and developed.

To get Westway CT approved as a national training provider is a tremendous achievement and will put us firmly on the map as a serious player in the field of driver training in both the voluntary and commercial sectors.

Group Transport bookings this year topped over 9,000 meaning that we provided over 291,800 passengers journeys this year. Our Door to Door services have helped over 2,000 individuals with over 10,500 individual Car Scheme trips, 3,325 trips on the Shopper Service and 2,200 hours of mobility scooter use via the Out and About service.

We are delighted to have won a tender to deliver a Pilot Community Transport Service in Westminster for some community groups and individuals with specific mobility needs. We are working with other community groups and Westminster City Council to get the information out to potential new users.

We continue to provide Home to School routes for both Special Needs and Independent Schools. We now are operating 17 routes taking 215 children to school every day.

Each day new opportunities present themselves to us and we embrace a vibrant and innovative approach to our work. We look forward to the new people we will meet and work with in the new administrative structures that are developing. I lead a great team with an immense wealth of skills but more importantly with the right outlook and attitude to delivering the best services we can for our customers; I feel very proud to be part of it.

Andrew Kelly

Chair's Foreword



"I would like to thank all the staff for their enthusiasm and the generosity of people in their dealings with Westway CT"

Westway CT prides itself on the people who help to make it what it is. Aside from its paid staff it relies heavily on the contribution of its volunteers. Following on from many complimentary reports and comments from our users regarding different members of our team, the Management Committee has decided this year to introduce recognition awards to those who go above and beyond the call of duty.

Nominations are invited and can be made by users, members and fellow colleagues. From these, four are chosen to receive a Westway CT Certificate of Commendation at our AGM.

This year we have also started a public campaign to championing volunteering. Westway CT is fortunate to have a large and diverse volunteer base underpinning key aspects of the organisation.

There are approximately 50 people performing a range of roles such as; cleaning and valeting vehicles, keeping the yard, helping with marketing and finance, shopping assistance and of course driving. These roles are enormously important and represent over 13,500 of hours given this year. This is a very valuable resource and asset that adds value and quality to our services.

I would also like to thank my fellow trustees who also give so willingly their time and expertise towards the governance of Westway CT. We are fortunate to have a broad range of professional skills and abilities. Most importantly we have representatives from our members and users, bringing us valuable feedback about our services and how these can be improved from a customer perspective. Additionally we have accountants, lawyers and other 'experts' who are happy to give up their time and knowledge in order to help guide policy and bring in commercial business 'know how'.

As a volunteer myself I would like to draw attention to the fact that it is not a one-way deal. I have learnt a lot about the charitable sector; the difficult balancing act of staying commercially viable whilst delivering on social value. It has been a real challenge but rising to this is what keeps my role so interesting. I am looking forward to my third term and the challenges it brings.

I would like to thank all the staff for their enthusiasm and the generosity of people in their dealings with Westway CT, most notably our funders and other supporters in particular Campden Charities, Sainsbury's, Royal Borough of Kensington & Chelsea (Corporate Services and Adult Social Care), Westminster City Council, West London and Central London Clinical Commissioning Groups, Peter Stebbings, City Bridge Trust and Westminster Amalgamated Charity Grant.

Dominic Wynniatt-Husey
